

Avoid COVID-19 Scams

The spread of COVID-19 (Coronavirus) has led to a large amount of scamming. Most scams related to COVID-19 are links to what may appear to be information about COVID-19 but instead will open malicious attachments or prompt you to give out confidential information. Take extra precautions with emails, attachments, social media, text messages, phone calls, etc. related to COVID-19.

Some of the subjects being covered by scammers include but are not limited to:

- Check updated COVID-19 map in your city
- COVID-19 Infection warning from local school district
- CDC or World Health Organization emails or social media related to COVID-19
- Keeping your children safe from COVID-19
- You might even get a scam phone call to raise funds for "victims"
- Receiving Government funds
- Cures or vaccinations for COVID-19
- Fake COVID-19 testing

These subjects may appear from organizations such as:

- World Health Organization (WHO)
- Centers from Disease Control (CDC)
- Or any state / local organization
- Hospitals
- Non-profits

What you can do to protect yourself:

- Frequently change your passwords for accounts including your WIFI password.
- Hover your mouse over a link to view the address before clicking. If the address looks suspicious don't click on it.
- Any spelling errors, requests for personal information, or sense of urgency can be signs of a scam.
- If you are unsure if an email or text message is legitimate call and speak with the sender to confirm.

First National Bank does not send unsolicited correspondence asking for money or sensitive personal information, we will never contact people asking for personal details, such as bank account information, credit and debit card numbers, Social Security numbers, or passwords.

First National Bank of Fort Smith continues to monitor developments related to the COVID-19 outbreak and will keep our customers informed on all developments. Should you have any questions or concerns please give us a call at 479-788-4600 Monday through Friday from 7 AM to 7 PM and Saturday from 9 AM to 2 PM. For afterhours, please contact our 24-hour information line at 479.788.4670. First National Bank is here to help our customers however we can.